



The Medication Learning Company
Update. Inform. Educate.

PHARMACY
TECHNICIANS
UNIVERSITY
PTU ELITE: SOFT
SKILLS PROGRAM

SHARPEN YOUR TECHS' SOFT SKILLS TO
IMPROVE TEAMWORK AND PATIENT CARE

Designed exclusively for the pharmacy technician role, the *Pharmacy Technicians University (PTU) Elite: Soft Skills Program* helps techs build and develop essential competencies that lead to safer, patient-centered care and improved staff retention.

With a focus on communication, empathy, leadership, conflict management, and teamwork, this online program combines practice-ready clinical resources with multimedia modules to foster harmonious, well-rounded pharmacy teams.



BENEFITS

- * **Enhance patient care** - Technicians learn actionable communication tactics to defuse tense situations, acknowledge sensitive topics, and put patients at ease.
- * **Improve teamwork** - Technicians gain skills in collaboration, managing up, leadership, and more.
- * **Support career development** - Investing in well-rounded technicians leads to lower turnover and higher job satisfaction.



pharmacy
technicians
university[®]



The *PTU Elite: Soft Skills Program* is an 11-didactic-hour online solution that builds soft skills competency using video simulations, case studies, and real-world scenarios that are specific to pharmacy technicians and the pharmacy setting. Each student receives a certificate upon successful completion of the program.

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<https://trchealthcare.com/contact-us>

PTU ELITE: SOFT SKILLS PROGRAM CURRICULUM

Interactive learning modules in each course make implementation of new skills easy, and include highly-relevant, concise, technician-specific information. Each student receives a certificate upon successful completion of the *PTU: Elite Soft Skills Program*.



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