

PEER Portal--State Executives' Communication to Members

Are you seeing an increase in e-prescriptions?

They are on the rise as more providers are tapping into this new technology to improve the safety, quality and efficiency of the prescribing process and take advantage of government incentives.

Are you finding any errors in the e-prescriptions you are receiving?

Pharmacists have indicated they are experiencing problems. Recent studies have shown that new e-prescriptions are *twice* as likely to require a pharmacist's intervention as new written prescriptions, which can reduce your efficiency and increase your exposure.

So, what can you do about it beyond simply fixing each error you catch? Take it to the **PEER**—the **P**harmacy and Provider **E**-Prescribing **E**xperience **R**eporting Portal. Here's the link: <https://www.pqc.net/eprescribe/?refcode=apms>. The PEER Portal is accessible free of charge to all pharmacists and technicians and is designed to gather detailed, actionable data about issues that have been encountered with electronic prescriptions.

What about confidentiality?

The data you submit is provided federal confidentiality protection through the Alliance for Patient Medication Safety (APMS), a federally listed patient safety organization.

What's different about the PEER Portal *re-launch*?

Thanks to a grant from the Community Pharmacy Foundation, APMS will be able to analyze the de-identified, aggregate data so that industry-wide process improvements can be made. SDPhA has committed to working with APMS to ensure that corrective actions are taken as needed to address recurring problems. Such actions could include revisions to certification standards or interventions with prescriber and pharmacy technology vendors. For this to work, however, it will take a concerted effort from you in regularly entering data into the PEER Portal.

Start now!

It takes just **3 minutes** to complete the questionnaire on the PEER Portal. Use it whenever you encounter an e-prescription “challenge” *or* if you have specific thoughts or recommendations for improving the e-prescribing process.

There is a link to the PEER Portal on our association website. Please use it often to enter your e-prescription experiences—your feedback can make a difference! Thank you for your support!